

**ESS Way Values & Behaviours**

**Used by colleagues in Catering employed on ESS Chartwells contracts**

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| C:\Users\kingjam1\Desktop\Old Hard Drive\C\Documents and Settings\kingjam1\My Documents\James King\DEFENCE\ESS Way\ESS Way docs\SAFETY_FIRST_LOGO.jpg | Follows all safety behaviours, points out hazards or risks to team members or their manager |
| C:\Users\kingjam1\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.Word\Integrity.png | Honesty, respect, trustworthyness, doing the right thing. |
| C:\Users\kingjam1\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.Word\Responsibility.png | Understands the performance targets for their own role and for their business area. Manages time to get things done on time, safely and well. Takes ownership to resolve problems. |
| C:\Users\kingjam1\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.Word\Passion.png | Committed to delivering an excellent service, often exceeding expectations. Responds flexibly to customer needs and keeps promises to customers. |
| C:\Users\kingjam1\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.Word\Can do.png | Acts on their own initiative to get things done. Has a positive outlook, and respects views and opinions of others. Communicates well verbally and in writing. Makes suggestions to improve ways of working. |
| C:\Users\kingjam1\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.Word\Teamwork.png | Confident, warm and genuine with others Enthusiastic, self-motivated and reliable. Works flexibly is dependable, fair and helpful with others. Participates well in team meetings & ROAR sessions  |