

WARNEFORD HALL FREQUENTLY ASKED QUESTIONS

1. Facilities Near by?

Where is the nearest cash point?

The nearest cash point is in the Gibbs Building of the Gipsy Lane Campus which is a 5 minute walk.

Where are the nearest shops/supermarket?

There are small Hospitality Services Shops on the Headington Campuses, there is a small shop on Grays Road or alternatively there are shops and supermarkets on Headington High Street which is approximately a 20 minute walk.

Where are the nearest pubs/restaurants?

There are various pubs and restaurants in Headington which are approximately a 20 minute walk.

2. Who will I be living with?

How many flatmates in flat and block?

Most flats have six residents but some flats have three or four residents. There can be up to 57 residents in a block.

How will my flat be mixed?

Accommodation is allocated via a random computer allocation system so your room could be on any floor and any direction. The flat will consist of a mixture of students who are of different genders, cultures and studying different courses. The only exception to this is those students who have longer contracts due to course requirements who are generally housed together.

Will the accommodation be with undergraduates or postgraduates?

Generally Warneford Hall is an undergraduate accommodation. If a student moves out during the year and we have students wanting accommodation then this room could be filled with an undergraduate or postgraduate student.

3. The Hall

How much storage is provided in kitchen or bedroom?

Bedroom storage consists of a wardrobe with single hanging space and shelves, shelving, top cupboard above the wardrobe. There is not a great deal of space for suitcases.

Kitchen storage consists of communal cupboards and one small lockable cupboard per resident.

What is provided in the kitchen?

In the kitchen the following are provided one fridge freezer, microwave, kettle, cooker and ironing board. Irons are available on a short loan from the Hall Office.

Bedding packs – when do get them and how much they cost?

If you require a bedding pack then these are available from the hall office and they cost £25.00 for duvet, pillow, pillow case, duvet cover and bottom sheet.

What is a room inventory?

We use the inventories as a benchmark on the condition of your room and the communal area in your flat. This allow us to pick up and if necessary repair a fault we may have missed and it is to save you being charged for any damage that you have not done at the end of your stay with us. It is therefore important that you return the inventory to us in the allotted time scale.

When do cleaners come?

“Domestic Assistants” are here to ‘assist’ residents to keep the university property to a clean and hygienic standard. You are expected to help keep the area you live in clean and tidy. Times/days of domestic visits will be posted in your kitchen or are available from the Hall Office. At all times, it is up to you and your flatmates to make sure adequate cleaning is occurring to maintain acceptable levels of hygiene.

How much to do my laundry?

The laundry is provided by Circuit Laundry and costs £1.80 for a wash and £1.00 for a full dry.

Internet – is it wireless, are there any restrictions

Internet is available in your rooms once you have enrolled on your course and have a student number. This is included with the rent and you require an Ethernet card and cable to be able to connect to this service. This can be purchased in the computer services shop at the University.

How to contact after hours if having problems, or need help with lost keys, noise etc.

There is 24 hour support available in the hall which is provided by a warden and other support. The staff are able to assist with pastoral issues, lost keys and noise disturbances. All the phone numbers will be in your welcome pack which will explain what you need to do and how to contact people.

Can guests stay and how long for?

Students are able to have guests to stay in their room. You are allowed one guest for a maximum of three nights in any seven day period and they need to be signed in on a guest form at the hall office, this is a requirement for Health and Safety (fire register) and Insurance reasons.

4. Accommodation Office

What services are provided?

The Accommodation Office is available to provide advice and support on accommodation issues such as room swaps, continuing student’s accommodation and shared housing. If your issue is related to hall operational issues then you need to go to the hall office.

Where is it and opening hours?

The Accommodation Office is located in the Helena Kennedy Student Centre on the Headington Hill Campus; it is on the first floor up the stairs next to the cash point in the Helena Kennedy Student Centre. It is open Monday to Friday 10am until 4pm with one late night opening until 7pm on a set day during semester time.

□ **Second Year Accommodation - when to apply and what is available?**

The Housing lists will be available in December, which can be downloaded from the website or collected from the Accommodation Office.

The Accommodation Office has over a hundred properties situated mainly in and around the popular student areas such as Cowley Road and Headington with the majority close to the Gipsy Lane Campus. We have 46 and 50 week length contracts, which can be secured by paying a non refundable £226 Booking Fee. Additionally there is no deposit, joining fee or guarantor required to secure any of our properties and should you wish to you can take up priority re-application for next year. Prices for our room start from as little as £68 per week (not including bills) and the average price is £83.

In addition we can offer rooms and studio apartments in privately run Halls within close proximity to the Gipsy Lane Campus where prices start from £98 for a single en-suite room.

□ **What summer accommodation is available and when to apply?**

There is generally accommodation available in one specific hall over the summer period; you would need to enquire after Easter.

□ **How to swap rooms and costs involved?**

If you wish to swap rooms whilst in halls, we provide a room swap service from week 5 of semester 1 onwards. You can discuss which accommodation would be most suitable to you, subject to availability. The room swaps are generally conducted via email and there is a £32.50 charge to cover the cost of facilitating this service.

5. Directions on getting to the hall particularly when first arrive

□ **How to get to the hall when first arrive in oxford?**

When you get to Oxford follow the signs to Warneford Hospital and Warneford is based on the other side of the road.

If you are coming by coach from London or the airports then you would need to get off the coach at the Brookes Stop and walk down Gipsy Lane, Warneford Hall is based at the end of Gipsy Lane across the traffic lights. Otherwise take the coach to the city centre where there are taxis available that will be able to take you to Warneford.

□ **Bus times and where buses go from/to?**

Please refer to the Brookes bus website for bus times <http://www.brookesbus.org/>.

The U1 bus goes from Harcourt Hill through the town centre to Headington Campus and then on to Wheatley.

The U5 bus goes from Marston to City Centre to Temple Cowley and Headington. It covers Clive Booth Halls, Marston Road Campus, Headington Campuses, Paul Kent Hall and Crescent Hall.

The U5X bus runs from Cowley to Temple Cowley and Wheatley. It covers Paul Kent and Crescent Hall.