

Complaints procedure for local residents

Submit an email or an online form to community@brookes.ac.uk or call 01865 484428

The following process is used for dealing with complaints raised by local residents regarding concerns they have with students studying at Oxford Brookes University. All complaints are logged and this data is used to inform our strategy on dealing with complaints.

In the first instance we use the information supplied to confirm if there has been involvement from Oxford Brookes University students.

