Welcome to Oxford Brookes University

International Students’
Getting Started Guide
January 2021

Includes information on:
• Steps you must take to start your study
• Induction events
• Social events
• Opening a bank account
The International Student Advice Team warmly welcomes you to Oxford Brookes and we hope you have a fantastic time while you are here. This guide will give you lots of useful information about starting out at Brookes and in the UK. Throughout your time at Brookes, you are always welcome to contact us for information support and guidance. Please check our website for information at www.brookes.ac.uk/students/isat and see our contact details on the final page of this guide.

Social Media
You may wish to join some of the Brookes and Oxford groups on Facebook, Twitter and Instagram, for example:

- @isat.brookes
- @brookes_isatsocial
- Oxford Brookes University
- Brookes Sports
- BBC Oxford
- Oxford Brookes Exchanges
Arriving at Brookes

We hope the information in this guide will prove useful and help you get off to a smooth start. All students, including those in their home countries and those in quarantine (self isolation) will need to attend their course induction which takes place during the week commencing 18 January.

See the following link to find out when it will take place for your course.
www.brookes.ac.uk/new-students/induction-programmes

During induction you will find out about your course, how to log in, enrol and access your online learning modules.

The International Student Advice Team (ISAT)
Our International Student Advisers are here to answer any questions you have via email isat@brookes.ac.uk, phone, and virtual appointments. For more information on how to contact us and opening times, go to www.brookes.ac.uk/students/isat/contact. ISAT also runs social activities and informative workshops (see pages 6, 7 and 11), or go to www.brookes.ac.uk/students/isat/social/arrivals

Online Induction Team
The Online Induction Team will be able to help you with any questions you have and tell you who to contact if you have missed your induction events. Please see www.brookes.ac.uk/new-students for further information about the Online Induction Team.

Student Visa holders that need to get their Biometrics Residence Permit from Oxford Brookes
If you requested that your Biometric Residence Permit (BRP) was delivered to the University as part of your visa application then you will need to make arrangements to receive your BRP after you have arrived in the UK and completed any required quarantine period.

Please see the further details at www.brookes.ac.uk/students/isat/preparing-your-arrival/collection-your-brp

WiFi
Brookes WiFi is available when you are on any of our campuses. The password is often displayed outside the IT Service helpdesk in the Forum, Ground Floor, JHBB. You can also obtain the password from your hall office, other students/staff or, alternatively by phoning the IT Service helpdesk. They are currently working remotely during semester time 8.00am-8.30pm Mon-Fri with reduced hours during holiday time.

Enrolled students can also use Eduroam which allows them to access WiFi across all the Oxford Brookes Sites.

To find out more please visit the University Wifi page www.brookes.ac.uk/it/essentials/wi-fi

You can find lots more information for new students, including enrolment information, at www.brookes.ac.uk/new-students
Getting ready to start at Oxford Brookes

Before you can access your Student Account you will need to enrol (this includes both academic and financial enrolment). You will need your student number (starting 19) and password which you should have received to your email.

www.brookes.ac.uk/new-students/before-you-arrive/online-enrolment

Some students will, also, need to complete visa enrolment (see point 2 in the pink box to the left)

Always use your university email. Never use your personal email.

We will not be able to reply to your personal email after you have enrolled and you could miss very important information the University sends you.

If you are unsure of anything please ask ISAT

+44 (0) 2031 074 490
11.00-13.00 (UK time), Monday to Friday
or join us on Zoom 13.00 -15.00
www.brookes.ac.uk/students/isat/contact

Note the ISAT Offices will be closed for the Christmas holiday between Thursday 24 December and Sunday 3 January

You can log into your email, Student Information or Moodle account here
www.brookes.ac.uk/students

Example login:
Student number
PASSWORD: *********

Your username is your student number

If you lose your login details call the IT service desk

+44 (0) 1865 483311
(recorded message: choose option 2 to ask for new details)

Important steps all students need to complete

1 Enrol online from the beginning of January
www.brookes.ac.uk/new-students/before-you-arrive/online-enrolment

2 For those on a student visa or subject to UK immigration regulations, complete their visa enrolment.
www.brookes.ac.uk/students/isat/preparing-your-arrival/collecting-your-brp

3 Set up their Brookes email and calendar
www.brookes.ac.uk/new-students/before-you-arrive/brookes-email

4 Attend online Induction sessions in Induction Week (18-22 Jan)
www.brookes.ac.uk/new-students/induction-programmes

5 Register their modules before they start their course
www.brookes.ac.uk/new-students/before-you-arrive/your-student-information

6 Register their covid learning status
www.brookes.ac.uk/new-students/induction-programmes/covid-learning-status-registration

7 Start their online and/or face to face course in Week 1 (25-29 Jan)

8 Fully engage with their course and submit all assignments from Week 1 (25 Jan). For some students this will mean starting their course online in their home country.

Please note, if you do not attend you risk losing your visa status. If you have problems and cannot attend, please contact your Student Support Coordinator.

Full information is at www.brookes.ac.uk/students/isat/preparing-your-arrival
Self-isolation activities

Do you have to self-isolate when you enter the UK? We have created an Online Activities webpage full of useful resources for you. We will also be hosting some live online sessions, to help you socialise during your isolation period and to give you the opportunity to ask us questions: [www.brookes.ac.uk/students/isat/social/online-activities](http://www.brookes.ac.uk/students/isat/social/online-activities)

**Self-isolation guide**

For information about self-isolation rules, journey planning, preparing your stay in the UK and online shopping & deliveries, download the International Students’ Self-Isolation Guide. It also includes a 14-day programme of activities.

[www.brookes.ac.uk/students/isat/preparing-your-arrival](http://www.brookes.ac.uk/students/isat/preparing-your-arrival)
## Arrivals and induction week activities:
### January 2021

<table>
<thead>
<tr>
<th>Workshop</th>
<th>Date</th>
<th>Time</th>
<th>Session type</th>
</tr>
</thead>
<tbody>
<tr>
<td><em>Life as an International Student:</em> An introduction for all non-UK students*</td>
<td>Monday 18</td>
<td>16.00-17.00</td>
<td>Workshop</td>
</tr>
<tr>
<td><em>Money and Employment in the UK for international students</em></td>
<td>Tuesday 19</td>
<td>11.00-12.00</td>
<td>Workshop</td>
</tr>
<tr>
<td><em>Life as an International Student:</em> An introduction for all non-UK students*</td>
<td>Wednesday 20</td>
<td>10.00-11.00</td>
<td>Workshop</td>
</tr>
<tr>
<td>Welcome Quiz: £50 prize for the winner</td>
<td>Wednesday 20</td>
<td>17.30 - 18.30</td>
<td>Social</td>
</tr>
<tr>
<td><strong>UK culture and lifestyle:</strong> what to expect</td>
<td>Saturday 23</td>
<td>12.00-13.00</td>
<td>Workshop</td>
</tr>
<tr>
<td>Instagram FAQs Ask us anything!</td>
<td>Saturday 23</td>
<td>All day</td>
<td>Social</td>
</tr>
<tr>
<td><em>Money and Employment in the UK for international students</em></td>
<td>Sunday 24</td>
<td>12.00-13.00</td>
<td>Workshop</td>
</tr>
<tr>
<td><em>Cultures of the World Quiz £30 prize for the winner</em></td>
<td>Sunday 24</td>
<td>17.30-18.30</td>
<td>Social</td>
</tr>
<tr>
<td><em>Instagram competition £20 prize for the winner</em></td>
<td>Induction week (18-24 Jan)</td>
<td>All day</td>
<td>Social</td>
</tr>
<tr>
<td>Looking After your Mind and Body at University</td>
<td>Saturday 30</td>
<td>12.00-13.00</td>
<td>Workshop</td>
</tr>
<tr>
<td>The UK: What Guidebooks Won’t Tell You</td>
<td>Sunday 31</td>
<td>12.00-13.00</td>
<td>Workshop</td>
</tr>
</tbody>
</table>

### How to join
**Workshops**
To join the workshops, use the links provided on the New Student website calendar:
[www.brookes.ac.uk/new-students/induction-programmes/workshops-and-events](http://www.brookes.ac.uk/new-students/induction-programmes/workshops-and-events)

**Socials**
To take part in or find out more about the social activities, go to the ISAT Arrivals Activities webpage: [www.brookes.ac.uk/students/isat/social/arrivals](http://www.brookes.ac.uk/students/isat/social/arrivals)
Our Instagram is [@brookes_isatsocial](https://www.instagram.com/brookes_isatsocial)

### New students’ website
As well as your online course induction there will be lots of other events and activities going on during Induction week.

Please see the events calendar on the new student webpages and the ISAT activities webpages for further information.

[www.brookes.ac.uk/new-students](http://www.brookes.ac.uk/new-students)
[www.brookes.ac.uk/students/isat/social/arrivals](http://www.brookes.ac.uk/students/isat/social/arrivals)
Checking your Visa (BRP) and registering with the Police
(Student visa holders)

When you receive your visa, please check the following:
• Your name, nationality and date of birth are correct.
• The end date of your visa is correct. If your course is over 12-months long, your visa should end 4 months after your course finishes. If your course is between 6 and 12 months, you should have 2 months after your course finishes.
• Whether you need to register with the police. This will either be on your visa or your visa letter.

See www.brookes.ac.uk/students/isat/visas/important-information

Registering with the police for the first time

Some nationalities who have a student visa need to register with the police. This should be written on your vignette, BRP or the letter you received from the UKVI.

If you live in the Thames Valley region, which includes Oxfordshire, registration services are currently suspended. This will not affect your immigration status and no penalty will be given for missed or late registrations or for being unable to tell us about a change in your circumstances. If you live outside of the Thames Valley region, you should check with their local police force whether it is possible to register at this time.

There is already an agreement with the Home Office that as long as you have completed the online process, you have complied with your visa requirements.

Complete all your details using the Thames Valley Police online registration form. www.thamesvalley.police.uk/advice/advice-and-information/ov/registering-overseas-visitor/af2/how-to-register

Updating your Police Registration Certificate

You must also update your Police Registration Certificate every time you change your address, get a new visa, passport or BRP card or change any anything listed on the back of your certificate. To do this, update your details online.

We recommend that you keep your passport and BRP card together. If you lose your BRP card, it can take 8 weeks to replace and costs £56.

Keep copies of your documents

Keep copies of your passport, BRP and bank cards in case you lose them. Keep your BPR card with your passport but not in your wallet. If you lose it, it can take up to 8 weeks to replace.

COVID-19

For the most up-to-date information please use the web links supplied throughout this booklet.
For university-wide information please see www.brookes.ac.uk/alerts/coronavirus
Travel around Oxford

The BROOKESbus timetable varies between semester and vacation periods. Timetables are online at brookesbus.oxfordbus.co.uk/timetables, on the screens around campus or in the timetable booklet. Make sure you know when the last bus leaves.

To access discounted travel in Oxford, use your University photo ID on local Oxford Bus Company and Stagecoach bus services. Simply show your valid University ID card to the bus driver for the discounted fares.

Please remember to follow the current government travel guidelines.

The BROOKESkey App

The BROOKESkey App is new for students starting this academic year (21/22) and exclusively available to only Oxford Brookes University. It offers discounted travel for Oxford Bus Company services and their coach services to Heathrow and Gatwick airports.

Apply online before you arrive:
You can make your application as soon as you have set up your Oxford Brookes University email account. To create a BROOKESkey account and for further information on all Travel products and routes, visit the following Oxford Bus Company link.
brookesbus.oxfordbus.co.uk/brookeskey

BROOKESkey App process:
After completing your application you will receive a verification email. You will then be provided with a unique code to download the app for your mobile device. This will allow you to access discounted travel products.

If you have a query about your application, please contact brookesbus@oxfordbus.co.uk

Extra Inclusive Travel Pass:
In addition to the BROOKESkey offers, some students are eligible for an extra Inclusive travel pass. This pass allows students to travel on the public BROOKESbus services at no charge.

Eligibility for this extra pass is dependent on accommodation and course status. Details on the eligibility criteria are available here.
www.brookes.ac.uk/travel/brookeskey

For further queries and support please visit www.brookes.ac.uk/travel
Staying safe

Personal Safety

Oxford is a very safe place to live and study but, like any other city, there are risks. Below are just a few pointers which, if followed, will go a long way to aid your safety:

- Trust your instincts, they will usually be right – if you feel nervous or frightened move away from the threat and seek safety with others or a safer location.
- Know where you are going; plan your journeys. How are you getting there? More importantly, how are you getting back? **Not all public transport in Oxford runs 24/7.**
- Don’t carry on you or display large amounts of cash. Keep valuables out of sight, eg phones, laptops, money.
- Do not go into parks after dark. Whenever possible, do not go out alone. Stay in well-lit areas.
- Do not accept lifts in vehicles from people you don’t know.
- Always keep a list of emergency contact numbers in your mobile phone.
- If threatened with violence for property do not fight for it – hand it over. Property can be replaced; you can’t.
- The Students’ Union operate a Safe Taxi partnership with a local taxi firm. Details of this can be found on the Student Union website. [www.brookesunion.org.uk/safetaxi](http://www.brookesunion.org.uk/safetaxi)
- Use a personal safety app, such as [https://hollieguard.com](https://hollieguard.com)
- Students are being targeted by fraudsters. Students are contacted on their mobile phone by people claiming to represent their bank, the embassy, police or other reputable agency and are told they own funds immediately, often being offered preferential exchange rates on currency conversions. If you suspect you are being scammed, in this way, please contact ISAT.

Security Contacts: Internal

24/7 Security services
01865 483060
security@brookes.ac.uk

EMERGENCY CONTACTS

Police, Fire, Ambulance – Emergency 999
Police – Non Emergency 101

For further information about Security Services at Brookes and for advice and support services information visit the web page [www.brookes.ac.uk/security](http://www.brookes.ac.uk/security)
Social events programme

The International Student Advice Team (ISAT) organises social events every semester. Here are some of the highlights of the programme for Semester 2, January-May 2021. Check our website for the full programme [www.brookes.ac.uk/students/isat/social/events-and-trips](http://www.brookes.ac.uk/students/isat/social/events-and-trips), as well as [facebook](https://www.facebook.com/isat.brookes) and [instagram](https://www.instagram.com/brookes_isatsocial) for the latest updates.

**Themed weeks**
We organise activities and share information about British traditions and national days such as Burns Night, Pancake Day, St Patrick’s Day and Easter. Follow us on social media now to ensure you don’t miss our posts and stories.

**ISAT British book club**
Every 2 weeks
Focusing on British literature, the ISAT British Book Club will help you make friends and learn about the UK through fiction! We have only selected short stories and books under 200 pages, which you can read in your mother tongue if you want, or listen to as audio books. The discussion will be held in English. This semester, the books are:
- Charlie and the Chocolate Factory by Roald Dahl
- The Uncommon Reader by Alan Bennett
- Something Fresh by P.G. Wodehouse
- The Chronicles of Narnia: The Lion, the Witch and the Wardrobe by C.S. Lewis
- Poirot Investigates by Agatha Christie (choose 2 short stories from the book)

**Photo competition**
Take part in our photo competition for a chance to win amazing prizes!
- **1st prize:** £40 Amazon voucher
- **2nd prize:** £20 Amazon voucher
- **3rd prize:** £15 Amazon voucher
Opening date: Tuesday 9 February 2021
Closing date: Tuesday 2 March 2021
Winners announced: Tuesday 9 March 2021
The theme is: **The United Kingdom**
You will need to submit one photo and a short paragraph to tell us which aspect of the UK your photo represents. It might be, for example, something that looks typically British to you, or something that you found beautiful, surprising, or different from your home country. If you are based abroad this semester, you can take a photo of something that makes you think about the UK and tell us why. For more information and the full Terms & Conditions, go to our website [www.brookes.ac.uk/students/isat/social/events-and-trips](http://www.brookes.ac.uk/students/isat/social/events-and-trips).

**Global Buddies**
Welcoming new international students to Oxford Brookes
The Global Buddies programme brings together our current UK and current international students with newly arrived international students. Our current students can share their experience with you and provide tips about how to settle into life at Brookes. There will be a number of free organised events and competitions that you can join with your group, as well as arranging your own activities!

**How to register?**
- Go to [www.brookes.ac.uk/students/isat/social/global-buddies](http://www.brookes.ac.uk/students/isat/social/global-buddies)
- Check whether the programme is right for you
- Sign up online

**Successful completion**
- Get a Certificate of Participation
- Complete a STAR entry on BrookesEDGE
- Develop new skills such as intercultural communication
Opening a UK bank account

You must have a UK address before you can open a bank account so you will need to find accommodation first. There are three banks in Headington, which is a 20-minute walk from the main Oxford Brookes Headington campus on Gipsy Lane. Details of these banks are listed on the three following pages. You can find the location of these banks on the map on page 30.

Bank accounts generally take 2-3 weeks to open. Since the Covid-19 outbreak most banks prefer international students to make their application for an account online and not face to face at the bank branch. Some banks will allow you to upload scanned documents (mobile phone photos are often permitted.) However, you may be asked to visit the bank for a face to face interview following your online application.

The documents that you will need for your application are listed in the tables on pages 13-15. Instructions for downloading your attendance certificate, which has your local address on it, can be found on this Student Central webpage, www.brookes.ac.uk/students/student-central/faq/attendance-certificate

Students in Oxford Brookes accommodation can also get a proof of address letter within 2 working days by emailing accomm@brookes.ac.uk

We are aware of an online banking company called Unizest, www.unizest.co.uk. They don’t have a branch you can go into but you can open an Aspire bank account before you leave home and deposit money ready for when you arrive. We haven’t got direct experience but they have a helpful customer services team at info@unizest.co.uk and other universities recommend them. You would need to check they are right for you.

Transferwise is a company that allows customers to spend in any currency, receive money for free and send money around the world with a customer foreign currency account – it claims to be 8x cheaper than leading UK banks. Again we don’t have direct experience so you will have to check them out for yourself.

https://transferwise.com/gb/borderless

Talk to the banks and choose the best one for you. If you received regular payments from abroad, it may be best to choose an account that doesn’t charge for international transfers. Make sure you are aware of any other bank charges. UK banks do not usually allow overdraft loans to international students, and some banks will send you text warnings if your money is running out.

If you want to get your debit card instantly when opening your bank account you might want to check out Metro Bank, 4-5 Queen Street, Oxford. It is open Mon-Sat 10.00 –16.00.

Things to Remember

• Always tell your bank if you change your address. If you don’t, your bank statements may get lost or returned to the bank, and they may then close your account.

• Talk to the Students Union for advice on managing your money.

Find out more…

International students – Opening a UK bank account

The Which Student Calculator
www.which.co.uk/money/university-and-student-finance/student-budget-calculator

If you have any difficulties in opening an account or getting statements for your visa, contact ISAT (see page 22).
<table>
<thead>
<tr>
<th>Account</th>
<th>Who can apply</th>
<th>Documents required for EU students (this may change in 2021)</th>
<th>Documents required for non-EU students</th>
<th>For visa applications</th>
<th>Making your application to open an account</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Basic Bank Account</strong></td>
<td>Open to all students including those on short courses under 1 year. This is a standalone account which can be opened by those with a limited or negative credit history.</td>
<td>• Valid passport&lt;br&gt;• Brookes attendance certificate with local address</td>
<td>• Valid passport&lt;br&gt;• Valid visa OR Biometric Residence Permit (BRP)&lt;br&gt;• Brookes attendance certificate with local address</td>
<td>The bank will provide a statement of account on headed paper.&lt;br&gt;They will also stamp statements printed at home from your online account or printed at the bank.&lt;br&gt;This branch of the bank does not provide letters.</td>
<td>No accounts are opened in the Bank branch. You must make your application online. Webpage <a href="http://www.santander.co.uk/personal/current-accounts/basic-current-account">www.santander.co.uk/personal/current-accounts/basic-current-account</a> Uploading Documents If you don’t have a scanner, Leopard Press in Headington (12, Windmill Rd.) provides photocopying and scanning services. Alternatively you may choose to photograph your ID documents with your phone for your application.</td>
</tr>
<tr>
<td><strong>Essentials Current Account</strong></td>
<td>Open to students on courses over 1 year. Students can upgrade to this account which allows them to access additional facilities including a contactless visa debit card.</td>
<td>• Valid passport&lt;br&gt;• Brookes attendance certificate with local address</td>
<td>• Valid passport&lt;br&gt;• Valid visa OR Biometric Residence Permit (BRP)&lt;br&gt;• Brookes attendance certificate with local address</td>
<td>The bank does not write letters. Bank needs 48 hours notice to stamp statements printed from your Online Banking.</td>
<td>Webpage <a href="http://www.santander.co.uk/personal/current-accounts/essentials-current-account">www.santander.co.uk/personal/current-accounts/essentials-current-account</a> Uploading Documents As above</td>
</tr>
</tbody>
</table>
### Banks in Headington

**NATWEST**  
91 London Rd Headington OX3 9AF  
OPENING HOURS – Mon-Fri 9.30 – 16.30, Sat & Sun – Closed

<table>
<thead>
<tr>
<th>Account</th>
<th>Who can apply</th>
<th>Documents required for EU students (this may change in 2021)</th>
<th>Documents required for non-EU students</th>
<th>For visa applications</th>
<th>Making your application to open an account</th>
</tr>
</thead>
</table>
| **International Student (Basic) Bank Account**  
  - Visa debit card  
  - Choose 1 of 3 offers: Amazon Prime Student membership, National Express Coachcard or a Tastecard  
  - Manage your money on the go with easy to use mobile app  
  - Tap and pay with your phone using Apple Pay and Google Pay™  
  - £10 monthly account fee  
  - For both EU and Non-EU students free to send money with mobile banking app or online banking with 2-4 day transfer time or £15 with 1-2 working day transfer time. There is a charge in the branch  
  - Free to receive online international transfers (For both EU and Non-EU students)  
  - Online statements only  
  - Open to International students who are 17+ who have lived in the UK for less than 3 years  
  - Students need to be either: (i) A full time undergraduate student (on at least a 2 year course at a UK university)  
  - (ii) Completing a full time postgraduate or nursing course lasting a year or more  
  - Students may apply within 6 months of their course start date.  
  - Valid passport OR an EU ID card (note ID cards from Romania not accepted)  
  - Brookes attendance certificate with local address  
  - *the visa must cover a period of over 6 months*  
  - Up to 5 months of bank statements can be printed in the branch and stamped.  
  - Online statements can also be printed up at home and will be stamped by the bank.  
  - Any more than 5 months of bank statements must be ordered.  
  - This bank does NOT write letters |  
  - Valid passport  
  - Valid visa OR Biometric Residence Permit (BRP)  
  - Brookes attendance certificate with local address or UCAS letter  
  - Online applications only but the students may have to visit the bank branch following their online application for their documents to be verified.  
  - The student will need a UK mobile number to apply as the bank may need to call them about setting up their account. They must also have an email address. |
| **Select Account**  
  - Easily use our mobile banking app  
  - Multiple ways to pay: Apple Pay, Google Pay™  
  - Contactless Visa Debit Card. Limits apply.  
  - Arranged overdraft available (subject to eligibility)  
  - No monthly fee  
  - No student offers  
  - Open to students who are 18+ and a UK resident  
  - As above  
  - Also, a council Tax or utility bill is accepted as proof of residence.  
  - With an attendance certificate alone only an International Student account can be opened.  
  - As above  
  - Also, a council Tax or utility bill is accepted as proof of residence.  
  - With an attendance certificate alone only an International Student account can be opened.  
  - As above.  
  - As above.  
  - Open a Select account at https://personal.natwest.com/personal/current-accounts/select_account.html |
### Banks in Headington

**HSBC**
108 London Road, Headington
OPENING HOURS – Mon-Fri 10.00 – 14.00, Sat & Sun – Closed

<table>
<thead>
<tr>
<th>Account</th>
<th>Who can apply</th>
<th>Documents required for EU students (this may change in 2021)</th>
<th>Documents required for non-EU students</th>
<th>For visa applications</th>
<th>Making your application to open an account</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bank Account/Basic Bank Account</td>
<td>Course length must be 6 months or more</td>
<td>• Valid passport OR an EU ID card</td>
<td>• Valid passport</td>
<td>Visa confirmation letters on headed paper available stating the previous days balance and the lowest balance within the last 90 days</td>
<td>Currently, appointments to open new accounts cannot be made in the branch. New account applications must be made online: <a href="http://www.hsbc.co.uk/current-accounts">www.hsbc.co.uk/current-accounts</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Brookes attendance certificate with local address</td>
<td>• Valid visa* OR Biometric Residence Permit (BRP)</td>
<td>Statements can be printed but must ask for the bank logo and the bank does not stamp these.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>* Tax Identification number may be required</td>
<td>• Brookes attendance certificate with local address</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>*The attendance signature must be signed by hand by a university official (ie a wet signature)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

For recent Bank announcement see below:

“Services in our branches and contact centres are currently limited because of the coronavirus outbreak. Unfortunately we are unable to offer new products in branches or contact centres, or set up appointments at the moment.

If you’ve applied for a new account online recently, please allow extra time for your application to be processed as the queues are longer than usual – no need to call us, we’ll let you know when it’s ready to use.”

---

**Important**

- Apply for a “Bank Account,” NOT a “Student Account.” If you apply for a “Student Account,” you will be turned down.
- Documents for verification can be uploaded. However, you may be asked to visit the branch to provide further documentation.
- When you apply online the system will choose whether to issue you with a bank account or basic bank account.
Shopping

Food

Most people buy ingredients for cooking at home from a supermarket. You can either visit the supermarket, or buy online and have your groceries delivered.

Popular cheaper supermarkets include Aldi, Tesco, Asda, Lidl, Co-op and Iceland. Other supermarkets, such as Waitrose, M&S and Sainsbury’s, have arguably better quality food but are more expensive. You can also buy from the online supermarket, Ocado.

Most supermarkets will give you a points card which will get you discounts on your shopping. In the Coop students get 10% discount with their Totum card. In the larger supermarkets, you will usually find a range of gluten-free and lactose-free products and a continental food section.

Headington is the closest shopping area to the Headington University Campus and the map on page 29 shows the most popular shops available there. There are also many shops and restaurants on the Cowley Road selling food from around the world, including halal products. For a list of smaller food shops in Oxford which are popular with Brookes students, visit www.brookes.

Typical foodstuff costs: Source: Tesco

<table>
<thead>
<tr>
<th>Item</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Milk (2 pints, semi-skimmed green top)</td>
<td>80p</td>
</tr>
<tr>
<td>Loaf of fresh white bread</td>
<td>£1.00</td>
</tr>
<tr>
<td>A dozen eggs</td>
<td>£1.69</td>
</tr>
<tr>
<td>Chicken breasts (1kg)</td>
<td>£5.85</td>
</tr>
<tr>
<td>Rice (1kg own brand)</td>
<td>£1.20</td>
</tr>
<tr>
<td>Potatoes (2.5kg)</td>
<td>£1.25</td>
</tr>
<tr>
<td>(x6 Golden Delicious)</td>
<td></td>
</tr>
<tr>
<td>Oranges (x5)</td>
<td>89p</td>
</tr>
<tr>
<td>Carrots (1kg)</td>
<td>49p</td>
</tr>
<tr>
<td>Tomatoes (1kg)</td>
<td>£2.09</td>
</tr>
</tbody>
</table>

Online shopping and deliveries

It is helpful to know how you can get food and other necessities delivered to your door. On this page, you will find some tips about online shopping and deliveries, as well as some provider suggestions.

www.brookes.ac.uk/students/isat/living-in-uk/online-shopping
International Student Food Survey

To help new students make decisions about where to shop for food in Oxford, we asked first year international students from the 2019 cohort to answer a short survey about where they shop for food. 153 students responded, including 60 different nationalities.

Students were asked for the name of the main supermarket they use.

- 22.9% Others*
- 19% Sainsburys
- 15% Aldi
- 43.1% Tesco

*Other supermarkets: Lidl, Co-Op, Iceland, M&S, Waitrose, Asda

Just over 50% of students who responded to the survey, said they also liked to shop at smaller food shops. Here are a selection of the shops:

<table>
<thead>
<tr>
<th>Headington Food and Wine</th>
<th>Indian grocers</th>
<th>Headington</th>
</tr>
</thead>
<tbody>
<tr>
<td>Euro Supermarket</td>
<td>European food</td>
<td>Cowley</td>
</tr>
<tr>
<td>Brasileiro</td>
<td>Brazilian meat and grocers</td>
<td>Cowley</td>
</tr>
<tr>
<td>Seoul Plaza</td>
<td>Korean grocery shop</td>
<td>Cowley</td>
</tr>
<tr>
<td>Jing Jing Oriental Food Store</td>
<td>Mixture of Asian foods</td>
<td>Cowley</td>
</tr>
<tr>
<td>Erdem Food Centre</td>
<td>Fresh fruit and veg, halal meat</td>
<td>Cowley</td>
</tr>
<tr>
<td>Thong Heng Oriental</td>
<td>Mixture of Asian foods</td>
<td>Windmill Rd, Headington</td>
</tr>
<tr>
<td>Uhuru Whole Foods</td>
<td>Organic vegetarian/ vegan</td>
<td>Cowley</td>
</tr>
<tr>
<td>Tahmid Stores</td>
<td>Indian grocers/ halal meat</td>
<td>Cowley</td>
</tr>
<tr>
<td>Zubr</td>
<td>Polish supermarket</td>
<td>Cowley</td>
</tr>
</tbody>
</table>

We also asked students to share their top tips for shopping:

✓ “Organise your meals for the week and do one big food shop. This will save you money and make you cook healthy filling meals.”
✓ “There are many different grocery shops in Cowley: for people from many different backgrounds, cultures and ethnicities.”
✓ “Use loyalty cards and then you can collect points for discounts.”
✓ “Go at a late time for reduced food.”
✓ “Have a check list when you go shopping so you don’t over spend.”

The main reason given by students for shopping at these stores was:

✓ to find food from their home countries,
✓ to buy foods they cannot find in the larger supermarkets,
✓ for religious purposes

Survey performed by Jasmin De Zilva.
**Household Goods**

You may need to buy things for your room or house. If you are living in a hall of residence, your bedding and cooking utensils are not included but bedding and kitchen packs can be pre-ordered from your home country via UniKitOut and delivered to your door.  

You can also buy these products locally when you arrive. In the Oxford City centre, shops such as Primark, Argos, M&S, Debenhams and Poundland stock household goods. You can order them before you arrive and go and collect them once you are here. In Cowley centre, shops such as Matalan, Wilko, B&M, Asda Living or TK Maxx will sell these things.

You can find further information about accommodation at [www.brookes.ac.uk/studying-at-brookes/accommodation/prospective-students/moving-in](http://www.brookes.ac.uk/studying-at-brookes/accommodation/prospective-students/moving-in)

**Charity Shops**

There are some charity shops in Headington which sell second hand clothes, shoes, furniture and lots of things you might want for a new house. These have been donated by people who can no longer use them.

You can also find second hand things on [www.gumtree.com/oxford](http://www.gumtree.com/oxford)  
[www.dailyinfo.co.uk/free](http://www.dailyinfo.co.uk/free)  
[www.uk.freecycle.org](http://www.uk.freecycle.org)

**Mobile Phones**

Most international students use a pay as you go or SIM card only. Mobile phone companies will give these free when you top up with credit for your phone eg O2, 3, EE or Vodaphone. Giffgaff, ID mobile, VOXI and other online only companies can be good value [www.giffgaff.com](http://www.giffgaff.com), [www.idmobile.co.uk](http://www.idmobile.co.uk) or [www.voxi.co.uk](http://www.voxi.co.uk). You can check prices at [www.moneysupermarket.com/mobile-phones](http://www.moneysupermarket.com/mobile-phones) or compare different providers at the Carphone Warehouse in Oxford [www.carphonewarehouse.com](http://www.carphonewarehouse.com).

**COVID-19**

For the most up-to-date information please use the web links supplied throughout this booklet.

For university-wide information please see [www.brookes.ac.uk/alerts/coronavirus](http://www.brookes.ac.uk/alerts/coronavirus)
Adapting to life in the UK

Moving to a new country can be challenging and you are likely to experience highs and lows while you are here. Settling in can take some time and can be tiring as you will be learning new things all the time. Here are some things that can help you make the UK your second home.

Making friends
✓ Join our Global Buddies scheme. See page 11.
✓ Come to ISAT international social events. See page 10.
✓ Meet people with similar interests through Brookes Union clubs and societies www.brookesunion.org.uk/societies
✓ Join Student Connect. Student Connect is a tool to help you make contact with another student who shares one of your interests. It is run by the Multifaith Chaplaincy in Wellbeing. You simply fill in a short form and the team will do their best to match you up with someone who shares at least one of your interests. Email chaplaincy@brookes.ac.uk to sign up.
✓ Join Oxford Brookes Erasmus Student Network (ESN). They run events throughout the semester and all students are welcome brookes.esnuk.org
✓ Join Oxford University’s Union (OUSU) and take part in their activities www.oxford-union.org/joining/oxford_brookes
✓ Meet new people from the community and from all over the world, practise your English through games, and learn about British culture and customs at the International English Club, (IEC.) The IEC is run every week by a friendly group of local Christian volunteers from the Multifaith Chaplaincy and local churches. It is open to people from all faiths and those who do not follow a particular religion. www.brookes.ac.uk/students/wellbeing/chaplaincy/whats-on/international-english-club
✓ Use www.meetup.com to find groups and activities in Oxford which you can join. This can be a great way to meet British people.

Finding things to do in Oxford
Oxford is a historic city with fantastic museums and architecture. It has theatres, cinemas, clubs and live music venues as well as lovely parks to explore and relax in. There are lots of places to eat and drink, with food from around the world. We publish some of these on our website at: www.brookes.ac.uk/students/isat/social.
Find out more at:
www.dailyinfo.co.uk
www.oxfordcityguide.com
www.livinginoxford.com
Being polite in the UK

➤ Most people shake hands when they are first introduced but as you get to know them better, they may greet you with a kiss on the cheek or a hug.

➤ Being late is seen as bad manners in the UK. Aim to arrive five minutes early for classes so there is time to sit down before they begin. If you are going to be late for an appointment, let the person you are meeting know. You can be a little late if you are going to someone’s house for a party or dinner.

➤ You will often hear the words ‘excuse me’, ‘please’, ‘thank you’ and ‘sorry’ and it’s good to use them yourself.

➤ People like a lot of space around them so don’t stand too close to them.

➤ Try not to ask personal questions, for example, about age, their salary, religious beliefs or politics until you know them very well.

➤ We queue (stand in line) for everything here; for buses, to pay in shops, for toilets and sometimes even to enter class. People will be annoyed at you if you do not wait in the queue. If someone is there before you, let them go first. If you forget to queue, just apologise.

➤ The British sense of humour can be ironic and confusing. Don’t worry. As you get to know the people better, you will start understanding the jokes. If you are not sure, just ask.

➤ Some people, clubs and societies meet in pubs (public houses). All pubs serve non-alcoholic drinks so you don’t need to worry if you don’t drink alcohol yourself. In the UK, it is legal to drink alcohol if you are 18 years old or over. Alternatively, people meet in the many cafés in Oxford.

➤ Tips are usually only given when you receive table service for example in cafes, pubs, or restaurants. You do not need to tip if you are just buying drinks at the bar. Tipping is normally around 10%.
Support While You Are Here

Online contact details for most departments can be found on the Oxford Brookes Website. www.brookes.ac.uk. If you are unsure of anything, ISAT can usually help or redirect you to another group that can do so.

International Student Advice Team (ISAT)

ISAT offers information and advice on issues such as immigration, employment, financial difficulties and general academic matters. We’re a good place to start if you’re not sure who to ask.

Email us isat@brookes.ac.uk, telephone us Mon-Fri 11.00am-13.00, UK time, +44 (0) 2031 074490, or join us Mon-Fri 13.00-15.00, UK time, via Zoom.

For updated details please visit our online contact page www.brookes.ac.uk/students/isat/contact

Student Support Co-ordinators (SSCs)

Each faculty has a network of Student Support Co-ordinators (SSCs) at Brookes to support you during your time here so help is never far away. They can help with any problem or issue you may face during your time at University. They want to make sure you get the most out of your experience here at Oxford Brookes and that nothing gets in the way.

www.brookes.ac.uk/students/support-services/ssc

Global Exchanges and Study Abroad Team

All exchanges and study abroad students will be contacted by the team about how to access support at Oxford Brookes.

The Exchanges Team is working remotely: Monday to Friday 9.00-17.00. To schedule a meeting via Google Hangouts contact us at studyabroad@brookes.ac.uk

Research Degrees Team

The Research Degrees Team works closely with the faculty Research Offices to provide a comprehensive professional support service for all research students; from first enrolment to conferment of your degree. If you have any queries or need advice about your programme, we can be contacted during normal office hours by email: rd-enquiries@brookes.ac.uk
Academic Development Team

Students on courses from foundation to PhD level are welcome to see an Academic Development tutor for advice on study skills, maths or statistics. The Academic Development Team is a friendly, confidential service which offers advice on a wide range of issues including understanding the task, planning, researching and structuring essays and assignments. The Academic Development Team also has many online resources. Find out more at: www.brookes.ac.uk/students/academic-development

Academic English

If English is not your first language Brookes offers a range of Academic English modules and courses. Undergraduate and postgraduate students can take credit bearing modules or short courses at any stage of their degree and one-to-one or online writing consultations are always available. Find out more at: www.brookes.ac.uk/students/upgrade/academic-english.

Someone to talk to privately

The Counselling Service offers you the opportunity to discuss anything important to you or troubling you in confidence. This could be fear of failure, bereavement, homesickness, relationship problems or depression. www.brookes.ac.uk/students/wellbeing/counselling

Support for students who have a disability or a specific learning difficulty

If you have a specific learning difficulty, such as dyslexia, dyspraxia, dyscalculia or AD(H)D, information about reasonable adjustments and support is available on the Dyslexia/SpLD website: www.brookes.ac.uk/students/wellbeing/dyslexia-spld. If you would like an advice appointment to arrange your support, please email dyslexiaspld@brookes.ac.uk or call 01865 484653.

Financial difficulties

Although students are expected to have enough money to pay their fees and support themselves, we know they can sometimes have unexpected problems with money for a variety of reasons. It is very important to talk to someone as soon as possible, and to let the Student Finance Team know if this is going to affect your fee payments. finance-fees@brookes.ac.uk

Students may be able to apply for Financial Aid. www.brookes.ac.uk/studying-at-brookes/finance/financial-aid

If financial worries are affecting your health you may find that talking to someone really helps so do call the Counselling Team www.brookes.ac.uk/students/wellbeing/counselling
Careers
The careers service offers one-to-one advice and guidance and practical support in job searching, applications and preparing for interviews to international students.
ISAT can advise you on how many hours of paid work your visa will permit you to do inside and outside of semester time.
You can find out more at www.brookes.ac.uk/students/careers/international-and-eu-students

Brookes’ Union Advice
The Union Advice Service can give advice on a range of issues including financial difficulty and financial aid, housing issues, university processes such as mitigating circumstances, appeals and complaints and general matters such as, healthcare, consumer, employment and tax and civil legal matters. We can also signpost to Wellbeing, Counselling and Disability services.
www.brookesunion.org.uk

Medical
Most students have access to the National Health Service including seeing a General Practitioner doctor (GP) for non emergency appointments or the hospital for emergencies. To access this, you will need to register with a doctors’ surgery. Brookes has a Medical centre on campus. It is located in the 3rd floor of the Colonnade Building on Headington Campus and is open from 8.30am – 6.00pm, Monday to Friday (semester time only). GPs are available to talk to you via telephone, (01865 242334) or video consultation and if necessary, they will then arrange for you to be seen. Please note you can order repeat prescriptions via email.
During semester time, appointments are available both on campus at the Medical Centre and at the main surgery, St Bartholomew’s Medical Centre, on the Cowley Road. During vacation, appointments are only available at our main surgery, St Bartholomew’s Medical Centre.
If you are being treated for a long-term medical condition, register as soon as possible and make an appointment to see your new doctor. Take your home doctor’s name and address, copies of your previous medical records and a list of any of your medicines when you go to the appointment.
Your can find more details at www.brookes.ac.uk/students/support-services/medical-centre

Dental
Dental work is subsidised by the NHS but there is a charge each time you use the service. Studental is our dental clinic in the Colonnade Building on Headington Campus. To book an appointment visit the website www.studental.co.uk or phone 01865 689997. Email reception@studental.co.uk

Your name while you are in the UK
- Always write your name in the same way (spelling and order) – as it is printed in your passport.
- When you receive your student card, check that your name is in full in the way you want it to appear on your certificate/diploma, and make it clear which name you want us to use as your surname (family name).
- If your country does not use first name and surname, decide in advance which part of your name you will use as your surname and always use it in the same way.
Religion, Belief and Spirituality

Multifaith Chaplaincy

The Multifaith Chaplaincy offers support, friendship, hospitality and information to people of all faiths and none. We keep details of churches, mosques, temples and other faith communities in Oxford. The University has a team of Christian, Jewish, and Muslim Chaplains and benefits from good relationships with other local faith communities.

Please send any enquiries by email or telephone the main Wellbeing reception Phone: +44 (0) 20 3107 4461 who will be able to put you through. www.brookes.ac.uk/students/wellbeing/chaplaincy

Multifaith Chaplaincy Events

You are welcome to join us
www.brookes.ac.uk/students/wellbeing/chaplaincy/whats-on

Pastoral Care

If you are finding student life tough, a chat, (not necessarily religious or spiritual in nature,) often helps. You can reach out to the Wellbeing Team or contact Pastoral Care for a safe space to talk things through via telephone, or Google Meet.

Student Connect

Student Connect is designed as a tool to help students who are isolated connect with someone else who shares their interest. After we receive people’s forms with their stated interests, we cross-reference and pair them up by email. It can take up to 2 weeks, depending on the number of forms we’re receiving and how specific people are about their interests, but we try to match most people within a few days. We’ve had a great response and already sent out the first batch of matches.

You simply fill in a short form and our team will do our best to match you up with someone who shares at least one of your interests. We’ll email you both at your Brookes email address so that you can connect.

To find out more, and join in with Student Connect www.brookes.ac.uk/students/news/make-a-new-connection

Multifaith Chaplaincy Online Events

Members of the Multifaith Chaplaincy team are running online events to support students – wherever you might be in the world. Some of our events are designed for international students, most are open to everyone. You can find out more about Crafternoon Tea, the International English Club, meditation and relaxation events, and religious and worship services. We also maintain a list of local worshipping communities.

To find out more, visit our website (see above) or email chaplaincy@brookes.ac.uk.
Studying at University

In the UK, students often work independently which may be different to what you might have been used to in your own country. Your Oxford Brookes tutors will expect you to develop a critical approach to your studies, analysing what you read, and offering your own arguments based on a wide range of evidence.

Plagiarism, which means presenting someone else’s work as your own, is strictly forbidden and can result in you failing your course. When using information from books, or other sources, write it in your own words or put it in quotation marks and reference the original book or article. Ask your tutor or Academic Adviser if you do not know how to reference your work. To do well, you will need to compare different books and articles that you have read, commenting on whether their arguments make sense and making judgements about the quality of their evidence. Successful students do not claim to know all the answers, but they do ask the right questions.

Oxford Brookes will follow all government guidelines to ensure the wellbeing of all students and staff in response to Covid-19 alerts. Nevertheless, we intend to work towards our campuses being open as fully as possible from 25 January 2021 onwards. This will mean that there will be some adaptations to the method of delivery for some courses, in order to comply with public health guidelines.

It is generally the case that most courses will include lectures, seminars, tutorials, practical work, independent study and assessments.

A lecture is a large class, sometimes with over 100 students that lasts around one hour. However, as a result of Covid-19, in the academic year 2020/2021 there will be no large-scale, face-to-face teaching delivery (eg large lectures) at Oxford Brookes. Instead, such activity will be delivered through high quality, online learning. The lecturer will give a general overview of a topic and you will need to take notes. If there is something you don’t understand, make a note and ask your tutor about it later.

Face-to-face teaching in the form of seminars and tutorials, will still take place but it will be restricted to small groups or individuals.

A seminar is a class of up to 15 students. The tutor will give you the topic in advance and you may need to read about it or prepare a short presentation to discuss in the seminar.

The aim of the seminar is to analyse the topic through debate. Your tutors will encourage you, so don’t be afraid to speak out and challenge others and offer your own ideas.

Independent study will help you learn skills such as research, critical analysis and problem solving, which will help you develop your own ideas and confidence.

Your tutor or Academic Adviser will have a regular office hour when you can go to ask them questions one-to-one. This is an opportunity to discuss how your work is going and any problems you are having with the topic or with studying in general.

COVID-19
For the most up-to-date information please use the web links supplied throughout this booklet.
For university-wide information please see www.brookes.ac.uk/alerts/coronavirus
# Checklist of things to do and people to meet

## People to find at Oxford Brookes

<table>
<thead>
<tr>
<th>Who are they?</th>
<th>What can they help with?</th>
<th>Where are they?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Online Induction Team</td>
<td>• Here to help with any questions. Make sure you contact them if you have missed your induction events.</td>
<td>Please see <a href="http://www.brookes.ac.uk/new-students">www.brookes.ac.uk/new-students</a> for further information about the Online Induction Team.</td>
</tr>
<tr>
<td>Enrolment Team</td>
<td>• Enrolling (you need to do this by Friday 5 February for full-time students and Friday 12 February for part-time students)</td>
<td>You will receive an email to alert you that online enrolment has opened. More details can be found at <a href="http://www.brookes.ac.uk/new-students/before-you-arrive/online-enrolment">www.brookes.ac.uk/new-students/before-you-arrive/online-enrolment</a></td>
</tr>
</tbody>
</table>
| Student Central Advice Team | • General questions about studying at the University  
• Queries about student cards | Contact details are [www.brookes.ac.uk/students/student-central](http://www.brookes.ac.uk/students/student-central)  
Instructions on how to download your Attendance Certificate can be found on the following student central page [www.brookes.ac.uk/students/student-central/faq/attendance-certificate](http://www.brookes.ac.uk/students/student-central/faq/attendance-certificate) |
| International Student Compliance Team team | • If your BRP is sent to the University, they will post it out. Make sure your term-time address is correct in your student information and change it if necessary | Find out what you need to do for visa enrolment and to get your BRP at [www.brookes.ac.uk/students/isat/preparing-your-arrival/collecting-your-brp](http://www.brookes.ac.uk/students/isat/preparing-your-arrival/collecting-your-brp) |
| Student Support Coordinators | • Choosing modules and making a full programme  
• Adding and deleting modules  
• Information on free language modules  
• If you arrive late, they can let you know what you have missed | In your faculty.  
Check with the Online Induction Team if you’re not sure [www.brookes.ac.uk/students/support-services/ssc](http://www.brookes.ac.uk/students/support-services/ssc) |
| Academic Advisers | • Learning about your programme and what is expected of you | Your timetable will tell you where and when to meet them. If you have missed this, check with the Online Induction Team |
| Programme Administrators | • Postgraduate students need to see these staff during subject specific induction sessions  
• Answering any queries you may have about your course | In your faculty.  
Check with the Online Induction Team if you’re not sure |
| Global Exchanges and Study Abroad Team | • Certificates of Arrival for Erasmus students  
• Questions about life as an Exchange student at Brookes. | You can find the Global Exchanges and Study Abroad Team contact details on their webpage. [www.brookes.ac.uk/international/study-abroad-and-exchanges](http://www.brookes.ac.uk/international/study-abroad-and-exchanges) |
| Research Degrees Team | • All Research Degree programme enquiries and matters related to admissions  
• Enrolment and other programme related queries and supporting documents | Student Central, the Forum, ground floor of JHBB  
Can be contacted during normal office hours by email: [rd-enquiries@brookes.ac.uk](mailto:rd-enquiries@brookes.ac.uk)  
[www.brookes.ac.uk/students/research-degrees-team](http://www.brookes.ac.uk/students/research-degrees-team) |
As well as your online course induction there will be lots of other events and activities going on during Induction week.

Please see the events calendar on the new student webpages for further information.

www.brookes.ac.uk/new-students

Things to do
✓ Join your online course induction events
✓ Check your visa decision letter to see where your BRP is being sent to and follow the instructions at www.brookes.ac.uk/students/isat/preparing-your-arrival/collecting-your-brp
✓ Make sure your term time address is correct so your student card will be sent to the right place
✓ Open a UK bank account
✓ Register with the Police, if this is a requirement of your visa
✓ Register with a UK doctor
✓ Check the ISAT Social Events and join as many as you like
✓ Decide if you would like a Totum card for discounts and a Pass card for ID

COVID-19
For the most up-to-date information please use the web links supplied throughout this booklet.
For university-wide information please see www.brookes.ac.uk/alerts/coronavirus
All of our halls and campuses are connected by our BROOKESbus services.

Times vary between weekdays and weekends, during semester periods and vacation periods.

You can find further information about accommodation at [www.brookes.ac.uk/studying-at-brookes/accommodation/prospective-students/moving-in](http://www.brookes.ac.uk/studying-at-brookes/accommodation/prospective-students/moving-in)
To obtain a large-print copy of (or sections of) this publication, or to enquire about other formats, please call +44 (0) 1865 484848 or email query@brookes.ac.uk.

The information in this guide was correct at the time of going to print but check www.brookes.ac.uk/students/isat for any changes.

International Student Advice Team (ISAT)

- www.brookes.ac.uk/students/isat
- isat@brookes.ac.uk
- +44 (0) 2031 074490

Mon-Fri 11.00-13.00 UK time
or join us Mon-Fri 13.00-15.00, UK time, via Zoom.

For details please visit our online contact page www.brookes.ac.uk/students/isat/contact