

Covid 19 related FAQ's Dec 2021

Accommodation questions:

Current students

Q: What if there is another lockdown? Can I leave my contract like previous years?

We are not currently expecting a further lockdown in the UK. If a lockdown is announced by the government, a decision will be made by the University regarding any agreement to allow students to leave university accommodation contracts. This will then be communicated to students as quickly as possible.

If you are living in accommodation that is owned and operated by Unite Students or A2Dominion, then the hall provider will communicate with you directly to let you know what you can or cannot do.

Q: If I go home for Christmas but cannot return - what happens to my belongings and can I leave my contract?

If you leave your accommodation over the Christmas break, and cannot return due to travel restrictions imposed by the government, your belongings will be safe in your accommodation.

Any decisions to allow contract cancellations will be made by the University or other relevant accommodation provider and communicated to students based on the situation and government guidance at that time.

Q: I want to go home to be near my family again. I am vulnerable and feel too anxious to live on site - can we leave our contracts?

Accommodation contracts are legally binding for the agreed dates, which means that students cannot leave a contract before the end date. Any decision to allow students to leave their accommodation contract will be based on guidance issued by the government and communicated to students.

If you need guidance or support because of a health condition you should contact the University's [Inclusive Support Service](#) who are able to advise.

Q: If there is another lockdown and the University has to reintroduce online learning, will I be able to leave my contract or will I receive a discount?

If another lockdown is announced by the government, relevant decisions will be made by the University shortly after and communicated to students as quickly as possible. Decisions will be based on the guidance issued by the government.

January arriving students

Q: I have Oxford Brookes accommodation booked , but it is no longer needed - can I cancel this free of charge?

If you have booked and accepted your accommodation agreement you are legally and financially committed to that contract. The contract cannot be cancelled once confirmed except under the conditions described within the Terms and Conditions you accepted as part of confirming your booking.

If restrictions are imposed that make it impossible for you to travel to your accommodation, the University will review the situation and communicate any decisions to students.

Q: Will there be a quarantine facility I can use? And will this be free of charge?

The University will contact students who are arriving from overseas in January 2022 with information about quarantine - for any questions please contact quarantine@brookes.ac.uk.

Q: What measures are in place to manage/support those on site?

The University has implemented measures across all campuses and accommodation sites to ensure that we follow government guidelines to keep students, staff and visitors as safe as possible. Within flats, students are not required to take any extra precautions but they may do so if they wish. We strongly advise that people wash their hands regularly, wear face coverings in public spaces and take regular Covid tests which are available on campus free of charge. Anyone who tests positive for Covid-19 should self-isolate and inform the University through the [coronavirus reporting form](#), so they can receive support.