EMERGENCIES
If someone is in danger or a crime is being committed, phone 999 to contact police, ambulance or fire services. If emergency services have been called to Brookes premises, contact Security Services on 01865 483060 and explain your location so that they can direct the emergency crew when they arrive.
If you are on or around campus and need immediate assistance, contact Brookes Security Services on 01865 483060.

CENTRAL STUDENT SUPPORT SERVICES

**Academic Liaison Librarians (Library)**
Support for finding, accessing and referencing resources for assignments.
- brookes.ac.uk/library/resources-and-services/course-resource-help

**Accommodation Bureau**
Support and advice for students applying to, and existing residents of, university accommodation.
- brookes.ac.uk/studying-at-brookes/accommodation
- accomm@brookes.ac.uk

**Brookes Union Advice**
Advice and assistance with housing, money, university and general matters.
- brookesunion.org.uk/advice
- su.advice@brookes.ac.uk

**Counselling Service**
Counsellors work with students on any personal or emotional difficulty. They can also refer students for more specialist help.
- brookes.ac.uk/students/wellbeing/counselling
- wellbeing-recept@brookes.ac.uk

**Disabled Students**
Advice, information and support through the Inclusive Support Service.
- brookes.ac.uk/students/wellbeing/disability
- disabilitysupport@brookes.ac.uk

**Dyslexic/SpLD Students**
Advice, information and support through the Inclusive Support Service.
- brookes.ac.uk/dyslexia
- dyslexiaspld@brookes.ac.uk

**Financial Aid**
Financial support and information for students experiencing financial difficulty.
- brookes.ac.uk/studying-at-brookes/finance/financial-aid
- finaid@brookes.ac.uk

**IT Service Desk**
Support with IT issues and equipment. Students can also hire IT equipment for free and receive advice for using it at home.
- service.brookes.ac.uk

**International Student Advice Team**
Advice and activities for international students.
- brookes.ac.uk/students/isat
- isat@brookes.ac.uk

**Library**
Advice and support for using the Library and finding resources.
- brookes.ac.uk/library
- libraryenquiries@brookes.ac.uk
Mature Students
Mature students can access a wide range of services and support.
brookes.ac.uk/students/wellbeing/mature-students
maturestudents@brookes.ac.uk

Multifaith Chaplaincy
Companionship and spiritual care for all students and staff from any faith tradition, or no faith at all.
brookes.ac.uk/students/wellbeing/chaplaincy
chaplain@brookes.ac.uk

Report and Support
If you have experienced or witnessed sexual violence, hate crime or harassment involving students, you can report it with your contact details or anonymously.
brookes.ac.uk/students/report-and-support

Research Degrees
Support for current and prospective research students from enquiry and application to degree conferment.
brookes.ac.uk/students/research-degrees-team
rd-enquiries@brookes.ac.uk

Student Central
Central point of contact for information and support for students.
brookes.ac.uk/students/student-central
studentcentral@brookes.ac.uk

Student Support Co-ordinators (SSCs)
Confidential faculty-based support for academic and personal issues. See website for the list of SSCs in each faculty.
brookes.ac.uk/students/support-services/ssc

Student Welfare
Emotional and practical support for students in crisis or who are experiencing serious circumstances that are affecting their studies.
brookes.ac.uk/students/wellbeing/student-welfare
studentwelfare@brookes.ac.uk

Wellbeing
Brings together a range of services to support student welfare, some of which have been listed here. See website for a full list of services and resources.
brookes.ac.uk/students/wellbeing/wellbeing-recept@brookes.ac.uk

Prepared by Kat Kwok, Oxford Centre for Staff and Learning Development (OCSLD), September 2020.
All information correct at time of writing. Please visit the relevant service webpages for the latest information.