

Key Messages

- Legitimate Home Office officials will never contact you and ask you to pay visa fees or fines over the phone.
- If you receive an unexpected call from someone who claims to be from the Home Office, it may be a scam. If you are worried about your Visa status, contact your university or place of study where someone will help you. You can also contact UKVI on 0300 123 224.
- Home Office or UKVI officials will never ask you to pay visa fees or fines using iTunes gift cards, cryptocurrency or money transfer services. Never provide the numbers on the back of iTunes Gift Cards to someone you don't know.
- Always question unexpected requests for your personal or financial information in case it's a scam. Even if someone knows your basic details, it doesn't mean they are genuine.
- Trusted organisations won't pressure you to make a financial transaction on the spot. If something feels wrong, question it.
- If you think you have been a victim of fraud you should report it to your place of study and to Action Fraud. Call 0300 123 2040.
- Stay tuned to fraud!